

Okta Acceptable Use Policy

This Acceptable Use Policy (“Policy”) governs your use of the products and services offered by Okta, Inc. and its affiliates (“Services”). We may modify this Policy by posting a revised version on Okta’s website at www.okta.com/aup. By using the Services, you agree to the latest version of this Policy.

You may not use, or facilitate or allow others to use, the Services:

- for any illegal or fraudulent activity;
- to violate the rights of others;
- to threaten, incite, promote, or actively encourage violence, terrorism, or other serious harm;
- for any content or activity that promotes human trafficking, or child sexual exploitation or abuse;
- to distribute, publish, send, or facilitate the sending of unsolicited mass email or other messages, promotions, advertising, or solicitations (or “spam”);
- in any way that, in Okta’s judgment, threatens the security, integrity or availability of the Services.

Investigation and Enforcement

We may investigate any suspected violation of this Policy and remove or disable access to any content or resource that violates this Policy, including the suspension of the Services and/or termination of any agreements between you and Okta. You agree to cooperate with us to remedy any violation.

When determining whether there has been a violation of this Policy, we may consider your ability and willingness to comply with this Policy, including the policies and processes you have in place to prevent or identify and remove any prohibited content or activity. A violation of this Policy will be considered a material breach of the MSA and/or other agreement governing your use of the Services.

Reporting of Violations

Potential violations of this Policy may be reported to AUP@okta.com.

Changes to this Policy

We may modify this Policy at our sole discretion which will be effective upon posting of such modified version to Okta’s website at www.okta.com/aup.